

**VIDEO SCRIPT:**

WELCOME TO SOUTH ATLANTIC BANK'S GO-MOBILE TUTORIAL.

TO USE OUR MOBILE APP YOU MUST FIRST BE ENROLLED IN OUR ONLINE BANKING SERVICE...NET-TELLER.

FOR MORE DETAILS ON NET-TELLER... PLEASE WATCH THE VIDEOS LOCATED ON OUR WEBSITE.

YOU CAN DOWNLOAD OUR APP WITH AN I-PHONE OR ANDROID SMARTPHONE.

GO TO YOUR PHONE'S APP STORE OR PLAY-STORE.

CLICK ON THE SEARCH ICON AND ENTER SOUTH ATLANTIC BANK HYPHEN GO-MOBILE INTO THE SEARCH BAR.

WHEN THE APP PREVIEW PAGE APPEARS ON YOUR PHONE... CLICK... GET OR INSTALL... IN THE TOP RIGHT OF YOUR SCREEN.

THE APP WILL DOWNLOAD FOR FREE ON YOUR PHONE.

WHEN YOU OPEN GO MOBILE...YOU MUST ALWAYS LOG IN WITH YOUR NET TELLER I-D AND PASSWORD.

A HELP SCREEN WILL APPEAR IF IT IS YOUR FIRST TIME USING THE APP.

CLICK ON THE HOME SCEN...HERE YOU CAN VIEW YOUR ACCOUNTS AND TRANSACTIONS...

\*\*HERE'S A TIP... YOU CAN ENROLL IN TEXT MOBILE BANKING TO CHECK YOUR ACCOUNT BALANCES AND RECENT TRANSACTIONS... JUST SEND THE BANK A SIMPLE TEXT SUCH AS BAL OR HIST.

## goMobile Tutorial

BACK ON THE HOME SCREEN YOU CAN ALSO TRANSFER FUNDS BETWEEN ACCOUNTS...

AND PAY BILLS TO EXISTING PAYEES.

IF A CARD HAS BEEN LOST OR STOLEN YOU CAN IMMEDIATELY REPORT IT TO THE BANK.

YOU ALSO HAVE THE OPTION TO SUSPEND YOUR CARD IF IT HAS BEEN MISPLACED OR IS OUT OF REACH.

YOU CAN EASILY REACTIVATE YOUR CARD ON THE SAME SCREEN WITH NO DELAYS.

IF YOU HAVE SCHEDULED ALERTS SAVED IN NET-TELLER... THEY CAN BE VIEWED IN OUR APP.

FINALLY...UNDER LOCATIONS... YOU CAN FIND THE NEAREST SOUTH ATLANTIC BANK.

SPECIFIC ADDRESSES ARE AVAILABLE UNDER THE LIST OPTION OR BACK IN THE TAB LABELED SHOW ALL LOCATIONS.

YOU CAN ALSO SEARCH FOR THE BANK BASED ON ZIP CODE OR BY CITY AND STATE.

IF YOU HAVE ANY QUESTIONS ABOUT THE APP... CLICK ON THE QUESTION MARK IN THE BOTTOM RIGHT HAND CORNER OF THE HOME PAGE.

BE SURE TO LOG OUT FOR SECURITY PURPOSES.



## **goMobile Tutorial**

HERE IS ANOTHER TIP... IF YOU ARE MULTI-TASKING AND NEED SOUTH ATLANTIC BANK'S CLOSEST LOCATION FAST...JUST OPEN THE APP AND HIT LOCATIONS...

NOW IT'S BACK TO YOUR SMART PHONE'S HOME SCREEN WHERE THE SOUTH ATLANTIC BANK APP IS AVAILABLE ANYTIME YOU NEED IT.

THANKS FOR WATCHING OUR GO-MOBILE TUTORIAL AND CHECK OUT OUR WEBSITE FOR MORE VIDEOS.